



Mediclinic Software



FIND A DOC APP



SECURITY OF YOUR DATA WITH MEDICLINIC SOFTWARE & FIND A DOC – October 2022

The recent awareness of the CRITICAL HACK in Australia has prompted us to question other people's security and our own and after extreme consideration and checking we wish to reassure you now. Mediclinic Software provides data and computing software to many clients in the Medical Professions worldwide. Your Medical Professional may use us for their clinical software practice. Anything we store is so secure that it would take the current worlds' computers 50,000 years to hack just one piece of our data then they must start on the next part and then try to match it up. So, unless we can live as long as the Universe, **a successful hack is impossible.**

Find A Doc, our online booking and doctor Search app, ensures extra security. We recommend you download this now as you can search for a doctor and make bookings free and SECURELY. Just go to your app Store. We understand the worry everyone has about data storage. **Some of our own staff** have also been affected by this OPTUS hack.

A successful hack on our DATA just cannot happen with any data stored with us by your Medical Professionals. 1 billion % guaranteed! We do not just say WE CARE about your data – WE ACTUALLY DO! Why? Because our company would be destroyed if there was a successful hack on us. We go to extreme lengths to make sure **DATA IS SECURED EVERY SINGLE CLICK.**

Some simple steps we take which we believe is different to others are:

No single person has open access to all data. It takes 3 people all at the same time using different keys to access data that is CRITICAL to our operation and then our Server Manager at Microsoft Azure must independently verify the users and access.

YOUR DATA is secured when signing up or logging in - AND WE KNOW OUR SECURITY SOMETIMES BOTHERS YOU

1. Username
2. 8 digit password and then
3. 12 digit password and then
4. 2 FACTOR Authentication, which is IP, locked to a device or you must go through the 2FA process again. It is sometimes a pain but know you understand why we do this.

ADDITIONALLY – and Exclusively to us, we have App sign-in which is EXTRA protection.

Like most software companies we also have API access but unlike many other companies asserting THEY CARE- we do it this way. We allocate a token to access data so other software can link to us to make things easier for you BUT that token is locked to a single IP address so it cannot be used on a Laptop and a tablet simultaneously. We have to Manually, PHYSICALLY allocate that token to the person using it who also has to provide credentials just like you so we have their email, their company their address and their mobile phone. 2 FA is also enacted, and that token EXPIRES after a few hours so they need to get a new Token from us. WE ACTUALLY SPEAK to the person first and VERIFY their authenticity – that they actually work for XYZ company, and we contact your doctor to verify he wants to connect his software to us.



Mediclinic Europe
Mediclinic Software Germany GMBH
Schönhauser Allee 163,
10435 Berlin GERMANY
Natthapon Wongyai – Director
Tel +49 30 2020 0019
info@mediclinicsoftware.de



Mediclinic Australia
Mediclinic Software Australia Pty Ltd
554 Mitcham Road
Mitcham Vic 3132
Sarah Nguyen – Director
Tel +61 3 9947 1981
support@mediclinic.com.au



Mediclinic Asia
Mediclinic Software Asia Pacific Corp
Unit 406 Building B
2331 Bonaventure Garden Homes
S. Osmena Makati City Manila Philippines
Sophon Udomthangtrakul – Director
info@mediclinic.com.au

We have a real phone number and our **Own Call Centre** where **WE EMPLOY** the agents - **not subcontract**. They are **security checked** and cannot see all information or DATA. And they have been **with us more than 5 years each**.

In over 15 years of service to the Medical Professions, THIS HAS NEVER HAPPENED TO us, so we are always checking updating and making sure DATA IS SAFE. We are happy to explain more if you want to email or call us at support@mediclinic.com.au or 03 9947 1984. We do not expose all our security, but we know and are assured by the BEST in the security area that we do more than most to make sure every piece of data is secured and impossible to use by unauthorised people. EVERY PIECE of Data is secured more than 167 ways. EVERY PIECE!

You can look at our products and service that can assist you make new Bookings and connect your patients TO YOU and its FREE to register and download a QR code poster for your clinic or yourself.

We look forward to even more successful years ahead with our new **FIND A RESTAURANT** coming soon

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<https://findadoc.eu/Account/FindADocLogin.aspx>

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FIND A DOC APP



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Eintragen QR-Code-Anmeldung

Find a Doc
By Mediclinic Software

Benutzername
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We'll never share your username with anyone else.
***Required**

Passwort
Password
***Required**

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